



August 15, 2013

Attn: Mr. Richard Dant  
US Credit Adjustment Corporation  
601 21<sup>st</sup> Street, Ste 300  
Vero Beach, FL 32960

Re: One "Happy Camper"

Dear Rich,

First of all, I usually don't have the time to send this sort of a letter, but you guys have "made my day" more than once lately, and I just have to let you know how pleased we are with your results for Jason Finishing Group & Osborn International.

Secondly, I want to thank you and Robert Eskin for being so easy to work with; always keeping me informed of your progress on my accounts, and getting results where we felt it may not be possible. Professionals, both with personality and a sense of humor is a rare combination these days, and I wanted you to know how much we like having a "partner" like USCAC, to assist in the recovery of our delinquent accounts. No other agency has ever "delivered" the way you guys have.

Keep up the good work, and good luck to you and your entire staff, now and in the future!

Yours truly,

A handwritten signature in black ink, appearing to read "R. Sistik".

**Ruth J. Sistik**  
Accounts Receivable  
Jason Finishing Group  
Osborn International/JacksonLea  
[rsistik@osborn.com](mailto:rsistik@osborn.com)

**OSBORN**  
A Unit of Jason Incorporated  
EIN 39-1756840  
1100 Resource Dr, Suite 1  
Brooklyn Heights, Ohio 44131-1854  
Telephone 800-720-3358 Fax 216-361-1913  
[www.osborn.com](http://www.osborn.com)